



THE AGENDA

9:00 AM

Early Check-In, Coffee & Beverage Service

9:30 AM - 10:00 AM

Registered Check-In & Light Breakfast

10:00 AM

Opening Program

Welcome: Jen Ziskin, Executive Director

Morning Affirmations: Sofi Madison

Emcee: Rhondella Richardson

Opening welcome remarks, event introduction, and opening video.

10:15 AM - 11:00 AM

Advocate Panel

Immigration - Our Story: The Backbone Of Hospitality

A conversation centered on personal narratives, policy impact, and belonging.

Moderator

Ted Canova

Panelists

- Chompon "Boong"
- Kyle Williams
- Maroni/MIRA

11:15 AM - 12:00 PM

Elevate Panel Moderator

Carrying The Weight Of Excellence

A roundtable discussion on leadership, excellence, optimism, and sustaining energy in hospitality.

Moderator

Nancy Cushman & Jamie Bissonette

Panelists

- John Mendez
- Kacy Maitland
- Kristin Canty

12:00 PM - 1:00 PM

Lunch & Networking

Includes sponsor/VIP meet-and-greet opportunity.

1:00 PM - 2:00 PM

Inspire Keynote / Fireside Chat

Keynote Speakers

- Liz Murray
- Mary Sue Milliken

2:00 PM - 2:45 PM

Educate Panel

The Future Of Hospitality Is Human

A discussion on technology, AI, guest experience, operations, and personalization without losing authenticity.

Moderator

Leora Lanz

Panelists

- Eli Feldman
- Lisa Flores
- Ryan Lotz

3:00 PM

Closing Remarks & Networking

Cash bar available.